



Slips, Trips & Falls Lead as Causes for Both Workers' Compensation & General Liability Claims in 2001

One of the many benefits of having an in-house Claims Department is CFSA's ability to monitor accident trends (and to take immediate action in their eradication). The most frequent types of accidents for which claims were filed by patrons and fair employees in 2001 involved slips, trips, and falls. The most common locations for the slips, trips and falls? For patrons, it was on walkways, in exhibit halls and parking lots.

Injuries Reported by Fair Patrons

In addition to the slips, trips, and falls, CFSA's Risk Management group notes that fair patrons also were injured by malfunctioning fair equipment, falling objects, and contact with animals, in order of frequency. Claims were also filed for alleged discrimination, security issues, and injuries from altercations.

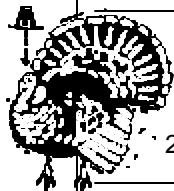
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Fair Execs & Directors: Satisfied with CFSA's Services & Programs? Fill Out a Stakeholder Survey

Last month, CFSA sent each California fair several copies of its 2001 annual report. Inside the back cover of the report was a Stakeholder Survey CFSA would like you to fill out.

The survey gives you the opportunity to tell CFSA's staff and directors how satisfied you are as a CFSA member. It touches on all areas of business, from day-to-day communications with staff and directors to the implementation of agency programs and services.

If you would like another copy of the survey, please call Melissa Thurber, CFSA Communications, 916/263-6163, or send an e-mail to: mthurber@cfsa.org.



Agency Thanksgiving Office Hours

CFSA, CARF, CCA, and WFA will be closed for Thanksgiving on Thursday and Friday, November 28 and 29. Happy Thanksgiving!

"Not all who wonder are lost."
J.R.R. Tolkien,
The Lord of the Rings

CFSA Board of Director & Revenue Protection Committee Member Election Update

On November 20, ballots containing the names of all candidates for the CFSA board of directors were mailed to fair electors, while all CEOs participating in the Revenue Protection Program received ballots to elect a new Revenue Protection Committee fair representative and alternates.

Ballots, all due back by Wednesday, December 4, will be tallied and election results communicated to the nominating committee and successful candidates, followed by a public announcement in the December *fyi* newsletter.

Let's Go to the Fair

Twenty-five of the 32 fairs tallied to date reported an increase in their 2002 total paid attendance.

Thank you to everyone who reported their fair's total paid attendance figures. While this isn't the only way to determine a season's success, it is interesting to track paid attendance trends year to year and reasons cited for totals both up and down:



2002: 3,145,253 patrons Total: + 146,046 patrons
2001: 2,999,207 patrons Up: + 4.86

Maintenance Mania 2003 set for January in Fresno

Tom Allen, CFSA's safety manager, reports that next year's Maintenance Mania is set for Monday - Thursday, January 27-30, at the Big Fresno Fair. The one centralized location, he said, will facilitate networking between maintenance workers from northern and southern California.

New to the program is an expanded curriculum including more hands-on maintenance

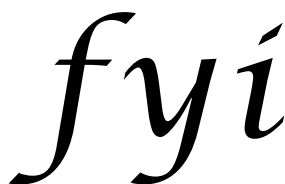


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2003 Employee Rights Posters on Sale in January

The 2003 required notices poster will be available through CFSA's Purchasing

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Let's hear from you!
Contact *fyi* at:
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Visit our new Web site:
www.cfsa.org

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"How monotonous the sounds of the forest would be if music came only from the Top 10 birds."
~ Dan Bennett

fyi

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Slips, trips and falls, continued...

Fair Employee Injuries

While CFSA's general liability reports track the actual fair-ground locations of accidents reported, workers' compensation reports track the body part and type of injury incurred.

According to the reports, employees most frequently injured their lower backs, followed by multiple body part injuries and injuries to fingers, feet, hands, shoulders, ankles and knees, in that order. Types of injuries included strains, contusions, lacerations, inflammation and sprains.

Cause and Effect

Just as CFSA uses the information from these reports to drive its safety programs, fairs can use these stats to plan self-conducted inspections of their grounds. Knowing that trips, slips, and falls frequently happen in parking lots, tells you this is a priority location to check for potholes and uneven surfaces.

Let CFSA Help

Fairs that participate in CFSA's General Liability Risk Sharing Pool can contact CFSA's safety specialists for help with fairground inspections or a particular trouble spot. They'll tour your grounds and/or buildings with you, pointing out potential safety hazards and providing tips for conducting fairground inspections on your own. A day or two later, you'll receive a comprehensive written report, complete with pictures, from the safety specialist noting problem areas and offering corrective solutions.

To schedule a fairground inspection, please contact Tom Allen at 916/263-6186, or by e-mail: tallen@cfsa.org.



Maintenance Mania, continued...

classes in addition to the safety-themed classes provided by CFSA's safety specialist team.

2003's program will also include an optional Monday featuring day-long certification courses in fork lift and aerial lift operation.

Like last year, all Maintenance Mania programs are free of charge and open to all fair maintenance staff.

Watch your mail for sign-up materials, or contact Omar DeGuzman at 916/263-6153, or by e-mail: odeguzman@cfsa.org.

2003 Employee Rights Posters, continued...

Services in January 2003. The complete set of 12 employer notices are consolidated onto one newly formatted (26" x 29") poster available in English or Spanish for approximately \$12 each. To place an order, contact Karen Gallay, CFSA's purchasing agent at 916/263-6191, or by e-mail: kgallay@cfsa.org.



Opportunity Purchasing: an Opportunity to Save

Karen would also like to remind all fairs that Opportunity Purchasing doesn't fall under the Department of General Services' oversight. If you'd like information about using this program or a copy of the legislation that enables this program, call Karen, 916/263-6191.